

Welcome at 4eris.com webstore

We appreciate your confidence in our company. We want to maintain an excellent relationship with our customers. Both parties trust is essential. We take your rights seriously and do all we can to offer the best quality, service and price for you. It is important for you to be informed and that you know what you can expect of us. The conditions below give you the possibility to be informed in detail when you like to order via our web shop. If you surf in our site you accept and respect our rules, conditions and copyright for the use of the site and the products in our webshop. 4ERIS.COM is committed to integrity & secure handling. Our website is part of certified webshop engines and payment systems.

Articles we can offer:

We do our utmost all articles to describe as accurately as possible. As far as possible we also use photos to give information. 4ERIS.COM will have all articles in store to be able to deliver immediately after your order and payment is received. It is possible some articles are temporary or permanent sold out or not available any longer. 4ERIS.COM can not held responsible for late or not delivery of an article.

Article 1 Suitability

1.1 On all articles and valid delivery contracts of 4ERIS.COM our General terms and conditions (called "Terms") are applicable. These Terms are not valid for fashion assignments such as demonstrations, movies and other mass-communication activities. For this field we have developed separate terms and conditions.

1.2 Acceptation of our product offers, or when you place an order, you accept and understand our terms for delivery.

1.3 On our terms, conditions and contracts only the Dutch law is applicable. All disagreements between parties (4ERIS.COM and customer) only can be handled by a Dutch court in the Netherlands.

1.4 Only by written agreement between 4ERIS.COM and a customer 4ERIS.COM can change terms for special agreements.

1.5 When you order electronically (and eventually sign) you have an officially legal contract with 4ERIS.COM. This contract is valid as soon 4ERIS.COM has received the completely filled in (and signed) order form.

1.6 4ERIS.COM has the right to cancel any order without explanation, if the order form is not filled in complete or for other urgent reasons. Paid funds will be returned if the order is cancelled.

1.7 Our articles are registred trademarks. Without written permission it is not allowed to use any articles nor information of this website . If you wish to do so, take contact with us.

Article 2 Price of articles

2.1 All articles offered by 4ERIS.COM are free of obligations. We keep the right to change the prices of articles or to stop selling it.

2.2 The prices in the webshop are in Euro.

2.3 Prices are exclusive cost of shipment and costs of payment.

2.4 Offers are valid till the day of expiration.

2.5 4ERIS.COM is not responsible for all eventually extra cost of customs and other cost if the order is sent to another country as the Netherlands. The customer has to pay those cost. If there is any extra cost, the level of that cost is depending the country and the import rules of the

customs.

3.1 You order by our Webshop all articles you want and you give the amount of each article.

3.2 Payment has to be done in advance or via the available online payments services

3.3 The order will be shipped in normal conditions within 3 working days after payment is received. The risk of shipment is for the customer.

3.4 Cost of shipment are fixed and not depending the weight of the package, standard TPG-post and the country of delivery, see also 2.6.

3.5 Check before sending your order if the order form is filled in correct.

Article 4 Payments

4.1 There is no MINIMUM ORDER.

4.2 You can pay with following payment systems:

4.3 If you not pay in time, 4ERIS.COM has the right to cancel the delivery (contract).

4.4 When you fail to pay before the expiration date the customer expressly accepts that (s) he will be liable to pay a conventional / extra judicial indemnity / cost of administration. If

4ERIS.COM must charge you the collection admission incasso, what is minimal 20 % of the invoice, 4ERIS.COM has the right unlimited in stead of to collect the real made cost because of collection by law. A conventional interest at a rate of 1 % per month of the still to pay amount has to be paid by the customer.

Article 5 Delivery of the articles

5.1 The order will be prepared and send as soon as payment is received. The date of payment is the date of credit the payment on our account.

5.2 Sending the order usually takes place within 1 till 3 working days after receiving the payment. Exceptions are possible and depend on availability of the article. 4ERIS.COM cannot be held liable for possible delays. 4ERIS.COM is not responsible for delays if there are circumstances out of 4ERIS.COM control such as war, terrorism, strike, delivery problems, government rules, nature disasters and so on. When delivery is delayed because of 4ERIS.COM the customer will receive a message. If 4ERIS.COM is not able to deliver in a reasonable time the customer 4ERIS.COM or is free to cancel the order. Payments done will refund.

5.3 You receive an invoice by the articles.

5.4 4ERIS.COM has the right to use a third party to arrange the handling and packing of the order.

5.6 The customer had the ownership of the articles after they are paid. The risk of the articles starts for the customer on the moment of delivery. Delivery is "from storage place in Holland".

5.7 delivery time

Below you can see an indication of the estimated delivery time. This is not a guarantee. We send orders standard shipment.

Country	System of delivery	Delivery time
Netherlands	Standard TNT	3-5 working days
Europe EU	Standard TNT	5-10 working days
Europe outside EU	World pack special TNT	10-60 working days
Rest of world	World pack Economy TNT	10-60 working days

Article 6 Complains and liability

6.1 You have to check the order immediately after receiving. If the order is not correct and does not contain what you have ordered you must tell us within 10 working days.

6.2 If it is proved the delivery is not the one you have ordered we will, after returning, replace the order by the proper articles. You have to send the wrong articles back to 4ERIS.COM, unless we others degree (you also can sell them by yourself and order the proper articles). 4ERIS.COM will pay you back the cost of shipment for sending back the wrong articles.

6.3 You have the right, according to Dutch law "Sale on distance", to send back the order if it is not what you expected of it. You have to send it back within 2 days without giving any reason. The cost of sending back the order in that case is for the customer. Articles has to be unopened, undamaged and in original seal.

6.4 Articles damaged during transport or are damaged because of other reasons not lay by 4ERIS.COM, will not taken back and will not paid back, see 5.6.

6.5 We take care for the best packing and do our utmost to prevent the products from damage, guaranties cannot be given.

6.6 We are not responsible for the use and all consequences of the use of products delivered by our web shop. By the use of tools we warn you for the risks you have. Tool can be sharp and can give serious wounds. Let tools never unattended and store them direct after use. Keep them away from children.

6.7 If you decide to use your right to send back the articles we will pay you back within 30 days after arrival of the article. It has to be unopened, undamaged, not used and in original seal. Cost made by 4ERIS.COM for shipment will not refunded. Cost the customer made for sending back articles will not refunded by 4ERIS.COM.

6.8 4ERIS.COM is not responsible in case of circumstances outside our control such as force majeure.

6.9 Our contract fall under Dutch law. The Wiena sales treaty is not valid.

6.10 4ERIS.COM cannot give any kind of guarantee on products delivered. If there is on a product a special guaranty offered by the factory there is a certificate by the article. With this certificate you can claim guaranty by your self directly by the factory.

Article 7 Business to Business (BtoB)Â

7.1 If you are interested to be one of our resellers and articles (BtoB) (Business to Business) want to order, please contact us for our special conditions and discount via info@4eris.com

7.2 If you are interested in buying large quantities of our products, please contact us via info@4eris.com

Article 8

These terms and conditions are valid May 1, 2009 and replace earlier published terms and conditions.

Contact and office address:

4ERIS.COM
Nicolaas Ruyschstraat 16-2L

3039 WS Rotterdam
The Netherlands
www.4ERIS.com

Customer service: info@4eris.com